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September 6, 2002

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#### Memorandum of Ex Parte Presentation

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: CC Docket No. 01-338, Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers;
CC Docket No. 96-98, Implementation of the Local Competition Provisions in the Telecommunications Act of 1996; and
CC Docket No. 98-147, Deployment of Wireline Services Offering Advanced Telecommunications Capability

Dear Ms. Dortch:

On September 5, 2002, Edward Whitacre, Chairman and Chief Executive Officer, William Daley, President; Randall Stephenson, Senior Executive Vice President and Chief Financial Officer; James D. Ellis, Senior Executive Vice President and General Counsel; and James C. Smith, Senior Vice President, representing SBC Telecommunications, Inc., met with Chairman Michael Powell; Marsha MacBride, FCC Chief of Staff; and Christopher Libertelli, Chairman Powell's Legal Advisor for Wireline Competition.

The purpose of the meeting was to discuss issues associated with the financial and investment impacts of the UNE Platform. The attached material was discussed during the course of the meeting.

Please contact the undersigned at (202) 326-8847 should you have any questions.

Sincerely,

Attachment

cc: Chairman Powell

M. MacBride

Grian Denism Es

C. Libertelli

# **UNE-P: Impacts and Implications**

Prepared for the Federal Communications Commission



# Agenda

**Overview** 

**Ed Whitacre** 

**Financial Review** 

**Randall Stephenson** 

Financial Trends UNE-P Impacts

**Summary** 

**Bill Daley** 

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# Overview

Ed Whitacre Chairman and Chief Executive Officer SBC Communications Inc.

### **Financial Review**

#### **Financial Trends**

**UNE-P Impacts** 

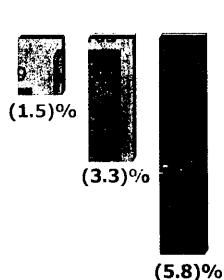
Randall Stephenson Chief Financial Officer SBC Communications Inc.

### Wireline Revenues

### SBC Wireline Revenues, YOY Growth Rates







Down more than \$1 billion over the past three quarters.

More than half of that loss came in the most recent quarter.

Assuming annual revenue declines continue at current pace (5.8)% -- no further acceleration -- over the next four quarters, we will lose another \$2.3 billion from our wireline revenue stream.

2Q01

3Q01

4Q01

1Q02

2Q02

# Local Voice Driving Revenue Decline

2Q02/2Q01 Changes By Product Group



DSL, Internet, LD +19%





Data Transport +3%

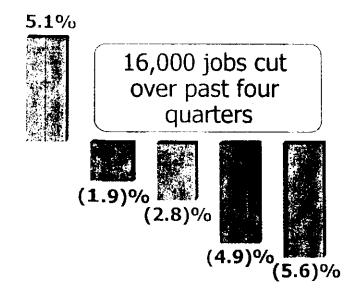
(23)% Data Equipment & Other

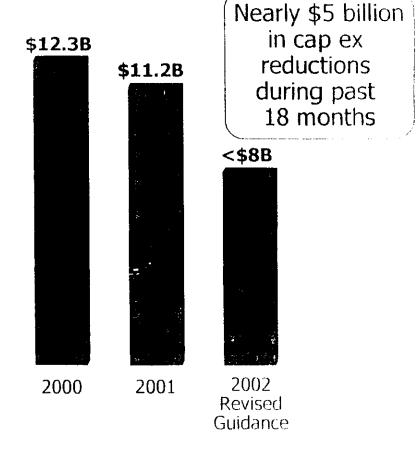


### **Cutbacks in Jobs and Investment**

SBC Wireline Cash Operating Expenses, YOY Growth Rates

**SBC Annual Capital Investment** 





2Q01 3Q01 4Q01 1Q02 2Q02

# **A Shrinking Business**

### **SBC Wireline Results**

2002/2001

	2Q02/2Q01
Revenues	(5.8)%
Cash Operating Expenses	(5.6)%
Depreciation & Amortization	1.2%
Operating Income	(12.6)%
Capital Investment	(41)%

### **Financial Review**

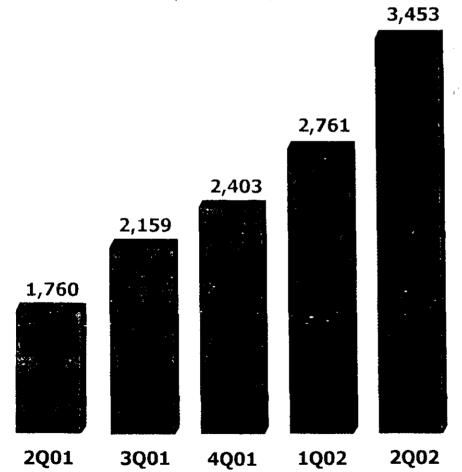
Financial Trends **UNE-P Impacts** 

Randall Stephenson Chief Financial Officer SBC Communications Inc.

### **UNE-P Adoption**

### SBC UNE-P Lines In Service 2Q 2002

(in thousands)



Over the past year, UNE-P lines in service have doubled.

We have lost 3.5 million lines... nearly equivalent to losing the state of Ohio.

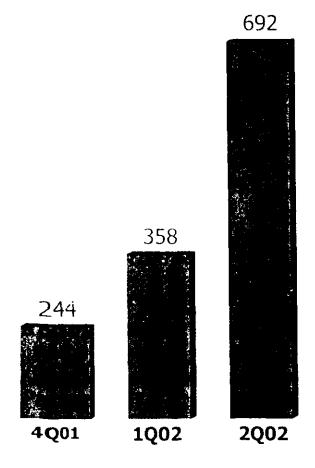
SBC still has 1 million resale lines likely to be converted to UNE-P.

SBC's market share is currently 85%. Projected to be 66% by end of 2003.

### **UNE-P Acceleration**

**SBC UNE-P Lines Added** Per Quarter – 13 States

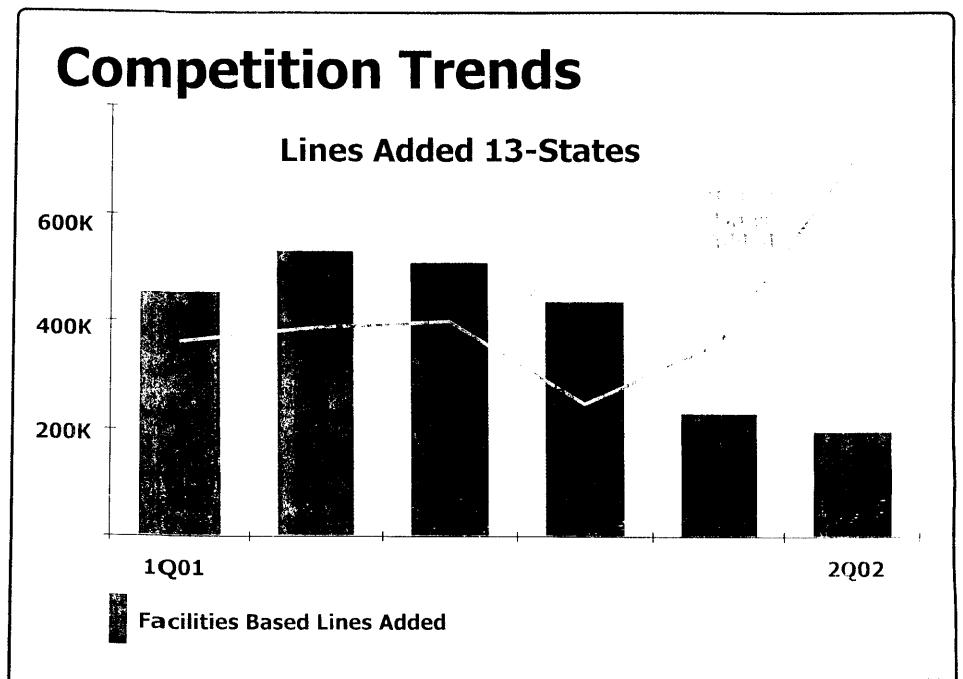
(in thousands)



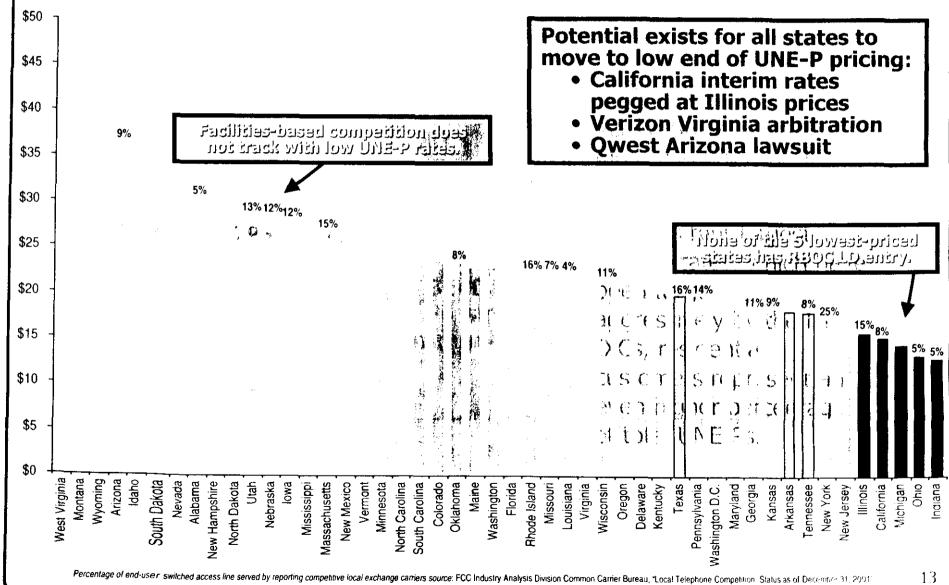
SBC loses 12,000 lines per day to UNE-P. Projected to be 29,000 per day by end of 2003.

UNE-P lines added in 2Q02 were more than 70% greater than any previous quarter.

As states have dropped prices, facilities-based competition has lagged and UNF-P has become the dominant means to compete with SBC.



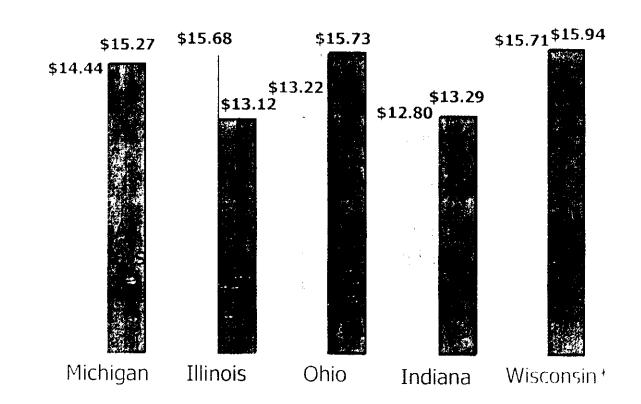
# The Five Lowest-Priced UNE-P States Are All SBC Markets



# **UNE-P Rates vs FCC Proxy Loop Rates**







<sup>\*</sup> Estimated impact of pending order.

# IXCs Exploit Very Large UNE-P Discounts

	Total Recurring UNE-P Rate*	Discount From Retail Residential	Below Non-SBC National Ave	
Illinois	\$15.68	55%	39%	
Michigan	\$14.44	63%	44%	
Ohio	\$13.22	57%	48%	All have
Indiana	\$12.80	62%	50%	recently
California	\$15.24	47%	40%	ordered lower prices
Wisconsin**	\$15.71	48%	39%	iower prices

<sup>\*</sup> Per Anna Marie Kovacs of Commerce Capital Markets, Inc. May report on UNE-P adjusted to reflect only recurring rates and recent rate changes.

<sup>\*\*</sup> Estimated impact of pending order.

# Simple Margin Transfer With No Investment

#### **Ameritech Consumer 5-State Averages**

	SBC <u>Retail</u>	SBC UNE-P	IXC Using SBC UNE-P
Revenue	\$36	\$15	\$41
Expenses	*\$26	*\$26	**\$23
Operating Margin	\$10	\$(11)	\$18
Capital Investment	\$1,100	\$1,100	\$0
Capital Investment	<b>✓</b>		
Service Quality Regulated	<b>✓</b>		
Universal Service Provider			

<sup>\*</sup> Excludes cost associated with data services.

<sup>\*\*</sup> UNE-P plus 20% SG&A.

# **UNE-P Predominantly Used**by the Two Largest IXCs

**SBC UNE-P Lines Added Per Quarter** 

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AT&T and WCOM

**T&T** 

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More than 70% of SBC's UNE-P lines added in 2Q02 were for the two largest IXCs.

From 1Q02 to 2Q02, UNE-P lines added for AT&T and WorldCom/MCI tripled while UNE-Ps added for others actually declined.

WorldCom receivables to SBC and its affiliates have grown to more than \$400 million.

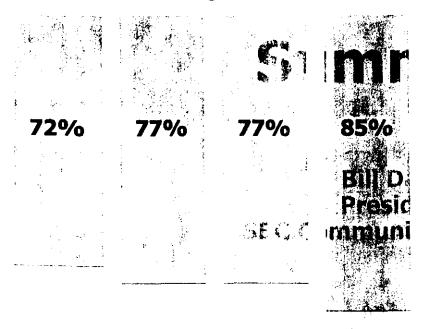
1Q02

THE CHARLES

2Q02

# Dominant Use of UNE-P: To Target Residential Customers

SBC UNE-P Lines In Service SBC's Four Largest UNE-P States



Across SBC's 13 states, more than 70% of all UNE-P lines are residential.

In SBC's four largest UNE-P states, which have been targeted most aggressively by the large IXCs, residential customers represent an even higher percentage of total UNE-Ps.

Texas

Ohio

Illinois

Michigan

**Business** > Residential

# IXC Lead Offers (Ameritech states)

#### AT&T

**Pricing: \$52.57** \*

**Local Service** 

Access line

Calling features (3)

**Long Distance** 

Unlimited to other AT&T residential consumers

#### MCI/WCOM

Pricing: \$49.99 \*

Local Service

Access line

Calling features (5)

Long Distance

Unlimited long distance calling

Source: Company's website

MCI's offer is their lead offering "Neighborhood Complete" at \$49.99

<sup>\*</sup> Pricing includes interLATA long distance but excludes Subscriber Line Charge and other miscellaneous taxes and fees.

AT&T's offer includes their lead local "Call Plan Unlimited with 3 Feature Package Enhanced" at \$29.95-34.95 and their long distance offer "Unlimited Plan" at \$19.95. Offered in II, OH and MI.

# SBC Provides Residential Universal Service While IXCs "Cherry Pick" Profits

**Ameritech Residential Customer Spending IXC** offers target premium customers % of Total rather than Ave Rev % of Total SRC universal service. per Line **SBC Profit** Revenue Quartile 1 \$43-\$54 36% 72% **IXCs** Quartile 2 \$36-\$43 29% 41% **Quartile 3** \$24-\$36 21% 9% SBC Quartile 4 \$0-\$24 (22)% 14% SBC's resulting customer base will be unprofitable, with no funds for investment.

## **Clear IXC Strategy**

### **No Capital Investment**

"... gives AT&T Consumer unmatched leverage to create offers ...

Betsy Bernard, President, AT&T Consumer

"We're profitable everywhere we sell because we limit ... where we sell based on cost.... [W]e're

to make it work."

Wayne Huyard COO, MCI

"We do not expect that the growth of our business will require the levels of capital investment in fiber optics

and switches that existed in historical telecommunications facilities-based models."

10-Q Filing Z-Tel

### **High Margins, Low Risk**

"Our principle of maximizing cash requires that we only enter states that meet our gross margin requirements."

"We are not going into states where we don't have a on the

local ...."

Betsy Bernard, President, AT&T Consumer

## **Capital Market Reaction**

#### **Stock Prices**

	Before UBS Warburg Report (08/19/02)	After UBS Warburg Report (08/23/02)	Percent Change
SBC	\$29.87	\$26.30	(12.0)%
AT&T	\$10.76	\$12.22	13.6%

"We believe SBC has the most attractive region for UNE-P providers. SBC takes the hardest hit for each retail line lost to UNE-P competitors ... SBC has lost more retail lines to UNE-P than any other Bell, at 3.45 million... [and we] expect SBC to lose 1 million retail lines to UNE-P in the third quarter of 2002."

- UBS Warburg

# Summary

Bill Daley President SBC Communications Inc.

## **Impacts**

**Reduced Service Quality** 

Reduced Ability to Provide Service to all Customers

No Incentive To Invest in Networks

**Eliminated Jobs** 

**Slower Deployment of New Services** 

**Increased Cost of Capital** 

**Weakened Equipment Suppliers** 

### **Next Steps**

- Current regulatory regime regarding UNE-P and pricing is unsustainable
- Turmoil in industry calls for quick and decisive action
- As long as we have carrier of last resort obligations, prices must be set to recover our costs
- There are many ways to solve this problem, but time is extremely short. Whatever direction the FCC moves, it must be effective in a very short period of time